Five Steps for Designing and Implementing Workforce and HR Scorecards

Step 1: Clarifying Business Strategy and Building a Business Case for Investing in HR

Step 2: Creating a Strategy Map and Identifying HR Deliverables

Step 3: Selecting Metrics: Creating HR and Workforce Scorecards

Step 4: Aligning the HR Architecture with HR Deliverables

Step 5: Implementing HR and Workforce Scorecards and Decision Support Systems